

# ISO 22000 Assurance Program



## Attributes:

Name: **ISO 22000 Assurance Program**  
Criteria: *ISO 22000 and Client Charter*  
Market: *All organisations within the food chain*  
Scope: *International*  
Output: *Certificate of Confidence*  
Validity: *3 years, subject to on-going requirements*  
Outcome: *Certification gives confidence to the organisation, its customers, regulators and/or other interested parties in the ability to effectively manage food safety within the relevant food chain categories.*



**ISO 22000 Q-Mark™**

## Background:

Food safety is related to the presence of food-borne hazards in food at the point of consumption (intake by the consumer). As the introduction of food safety hazards can occur at any stage of the food chain, adequate control throughout the food chain is essential. Food safety is ensured through combined efforts of all parties participating in the food chain. ISO 22000 specifies requirements for a food safety management system that combines elements such as interactive communication, system management, prerequisite programmes and HACCP principles.

## The process:

As an organisation, the steps involved for you are:

**1. Applying for certification:**

Review and accept our customised Proposal, and you're underway!

**2. Achieving certification:**

Firstly, a pre-certification audit or "test run" will be conducted either on-site (at your premises) or off-site (at our premises) or both, to see whether your food safety processes are suitable. Areas of concern will be reported. Once concerns have been actioned, an on-site certification audit will be conducted, where we will examine the extent to which you address the program criteria. Areas of concern will be reported. Once we are satisfied there are no outstanding issues that present an unacceptable risk to you, your customers, regulators, Equal Assurance or others, we can proceed to issue a *Certificate of Confidence*. Well done!

**3. Maintaining certification:**

Depending on the level of risk, and/or whether you are transferring from another provider, we will conduct a series of surveillance audits (and in some cases special and follow-up audits) and tri-ennial re-certification audits, to examine the extent to which you continue to address the program criteria. Areas of concern will be reported. So long as we continue to be satisfied there are no outstanding issues that present an unacceptable risk to you, your customers, regulators, Equal Assurance or others, your certification remains valid.

## Your next step:

Further details regarding the specific requirements of this and other assurance programs are provided in our Client Charter. This and other relevant documentation are available for download from [www.equalassurance.com](http://www.equalassurance.com).

Contact one of our Account Manager who will prepare a Proposal at no cost.

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**Be confident.™**